

Objectives

- 1. State the impact that the Patient Protection and Affordable Care Act (ACA) has on hospice
- 2. Identify strategies that position hospice as a partner in the continuum of care
- 3. Internal and External Strategies to increase awareness and utilization of hospice

Affordable Care Act Impact

- Hospice Industry
- State of American Healthcare
- Demographics

ACA Impact

Slowing Growth of ACOs

Expiration of ACO Contracts

- Initial contract periods
- Estimated savings vs. cost to run ACO

ACA Impact : Data

CMS data collection used to refine payment model

- Location of care data
- Documentation of all relevant diagnoses
- Hospice Item Set July 1, 2014
- Pepper Report elements

ACA Impact : Reimbursement

- The Affordable Care Act (ACA) further altered the Medicare hospice rate formula through the "productivity adjustment factor," that will reduce annual hospice payments by an additional 11.8% over next 10 years.
- · Increased data collection
- CMS given authority to revise hospice payments system no earlier than F.Y. 2014

ACA Impact

U-Shaped Curve

ACA Impact : Structure

- State Medicaid Advantage initiatives
- U-Shaped curve
- Bundled payment for Medicare Advantage?

Abuse of the Hospice Medicare Benefit

Impact of ACA - Challenges

- · Bundled payments
- Risk based contracting
- Understanding your cost and being the low cost/high quality provider

Impact of ACA

- Alignment of care to home setting
- Transitions
- Pre-Acute continuum of care

Taking Back the Night



Impact of ACA: "Your" Hospice

- Determine your values
- Determine your quality metrics
 - How will you share these?
 - Internal
 - External
- Know your costs
- Be "reduction ready"
- Be audit ready

Scrutiny

- CR 8358
- HIS
- CMS Satisfaction survey (No FEHC)
- Dual Diagnosis
- Pepper

Strategies for Partnership in the Continuum of Care

- Triple Aim
 - Improving the patient experience of care (including quality and satisfaction)
 - Improving the health of populations
 - Reducing the per capita cost of health care
- Innovation
 - Palliative Care
 - AIM
- Quality of Data

Strategies for Partnership in the Continuum of Care

- Quality of data
- Technology sophistication
- Executive dialogue

Strategies for Partnership in the Continuum of Care

- HMO
- Assessing value added community programming
- Positioning as a community-based provider
 - Preferred Partnerships: Formal and Informal
 - Liaisons
 - Education
 - Joint programming

Internal and External Strategies to Increase Hospice Utilization

- Strategic, not tactical response
- Transparency
- Partnerships
- Strategies by location of care
- Contracting for care management
- Hospice Inside the Bundled Payment for Medicare Advantage plans

Internal and External Strategies to Increase Utilization of Hospice

- 5 Key Internal strategies
- 5 Key External strategies

Open Dialogue



Resources/References

- CMS <u>www.cms.hhs.gov</u>
 Medicare Conditions of Participation: 2008
- MedPAC web site: www.medpac.gov
- www.nhpco.org

 NHPCO 2010. A Closer look at the Health Care Reform

 Regulatory Compliance Center

 ADRs/Appeals Tip sheet
- Office of Inspector General website: www.oig.hhs.gov
- Institute of Medicine web site: www.iom.edu Hospice Analytics web site: www.HospiceAnalytics.com
- ACA takes shape, but not without questions, Modern Healthcare, December 24/31, 2012

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