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Live Length of Service
What Discharge Analysis Overlooks

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Speaker Introductions

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Key Objectives of Session


1. Discuss Active Roster/Live Length of Stay Analysis Concept
2. Discuss differences in traditional published LOS data
3. Review why understanding LLOS trends is important
4. Review individual hospice data results and comparison trends
5. Open Discussion

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Why Do We Care?

- We live in an environment of increased regulatory scrutiny
- Many are experiencing continued challenges by regulators/audit contractors on LOS and eligibility
- Death/Discharge data is retrospective – does not address patients under current service
- Active roster/LLOS percentages do not match death/discharge percentages - confusion
- Knowledge of active roster allows for enhanced identification of risk management, and may improve decision making regarding operations and the patients/families you serve




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Active Roster of Patients: Risk in the Current Regulatory Environment

- Lengths of stay are typically measured by deaths/discharges, while active roster lengths of stay are often overlooked in analysis
- Additional claims reviews and audit compliance activities are causing significant challenges for certain organizations
- Potential significant dollars are at risk for long length of stay patients
- Understand your risk profile, and how this can build into your ongoing team discussions

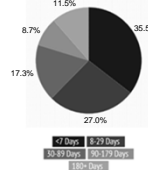


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NHPCO Data

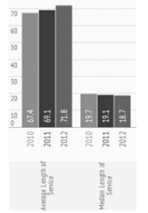
Proportion of Patients by Length of Service in 2012



Length of Service	Percentage
< 2 Days	11.5%
2-29 Days	35.5%
30-59 Days	27.0%
60-89 Days	17.3%
90+ Days	8.7%

NHPCO National Data Set 2012

Length of Service by Year



Year	Average Length of Service (Days)	Percentage of Patients
2010	67.4	13.1%
2011	67.1	13.1%
2012	71.2	13.7%

NHPCO National Data Set 2012

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Measurement of Live Length of Service Over a Period of Time

- Development of an understandable live length of service trending model based on census data
- Key statistics on which to place focus
 - Average length of stay of patients in active roster
 - Patients on service > 180 days, > 1 year, > 2 years, > 3 years
- Interesting view and story is told by the information

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How Crowe has started to analyze client data and trends

- Started with census analysis at specific points in time (normally year-end)
- Expanded to trend over full year
- Trended by average, median, 75th percentile, 25th percentile
- Analysis of % of active roster greater than 90 days time categories
- Analyzing census trend during same period
- Future analysis may include
 - Data split by level of care
 - Consider admission data effect on trends
 - Others

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SAMPLE ANALYSIS

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Example Active Roster Length of Stay Analysis by Quartiles

The graph below summarizes the active roster of patients and their length of stay during fiscal year segregated into the 75th percentile, average, median and 25th percentile and total census.

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Example Active Roster Length of Stay Analysis by Years

The graph below summarizes the number of active roster patients >1 year, >2 years, and >3 years.

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Example Active Roster Length of Stay Analysis by Aging Buckets

The graph below summarizes the percentage of active roster patients and their length of stay measured by time categories of 90-179, 180-364, and >365 throughout the year.

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Live Length of Service Trends and Communication with Stakeholders

- Policies and procedures in place to evaluate and understand active roster
- Communication of information to key stakeholders to increase understanding and impact change
- Actions to take based on long lengths of service information
- Frequency of updates



Questions



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